e-GA steps up efforts to realize Vision 2050

As the Government seeks to build a digitally empowered society that embraces innovation and enhances the country's productivity and competitiveness under the fourth goal of the National Development Vision (NDV) 2050, the e-Government Authority (e-GA) has taken deliberate steps to ensure this objective is realized over the next 25 years.

The fourth goal of the Vision 2050 targets at least 70 per cent of citizens attaining digital literacy, enabling them to participate effectively in the digital economy. It also aims for more than 80 per cent of government services to be delivered through secure, inclusive and user-friendly digital platforms.



Speaking during the official opening of the 6th e-Government Annual Conference 2026 held in Arusha from 17-19 February 2026, e-GA Director General, Engineer Benedict Ndomba, said the Authority continues to fulfil its core mandate of coordinating, overseeing and promoting e-government initiatives by ensuring that the use of ICT in Government remains secure, inclusive and compliant with established standards and guidelines.

He said the Authority has strengthened oversight of Government ICT projects, as well as the management and operation of the Government Communication Network (GOVNET), while ensuring end-to-end visibility of Government ICT systems and other service-delivery platforms.

“These efforts have reduced duplication of ICT systems, enhanced interoperability and information sharing among institutions, and improved efficiency in public service delivery,” he told 1,000 participants who attended the annual event at the Arusha International Conference Centre (AICC).

To support the country’s ambition of building a one-trillion-dollar economy driven by a transformed digital sector, the Authority has also strengthened the management and operation of Government Data Centres. This has enabled more public institutions to securely host and operate their systems efficiently, with assured service availability.

“This has enhanced the security of government information and reduced ICT infrastructure operating costs,” he said at the televised and livestreamed event.

Furthermore, he noted that the Authority has built the capacity of public institutions to implement e-government initiatives through training, supervision and professional advisory services, thereby improving the management and execution of ICT projects.

According to the Director General, e-GA continues to use the annual forum to listen to implementation challenges facing Government ICT projects, exchange experiences and develop joint strategies to advance the Government’s digital transformation agenda.

“Through its e-Government Research, Innovation and Development Centre (eGOVRIDC), the Authority conducts research and develops innovative e-government solutions to address existing challenges, including improving performance in public institutions and enhancing service delivery,” he said.

Engineer Ndomba also acknowledged President Samia Suluhu Hassan for her continued investment in the ICT sector, which has transformed the way Government conducts its business and enabled the Authority to execute key initiatives, including the development of the Government Enterprise Service Bus (GovESB).

GovESB enables Government systems to communicate and exchange information, thereby improving operational efficiency in public institutions and enhancing service delivery to citizens.

The implementation of e-government initiatives in compliance with the e-Government Act, Regulations, Standards and Guidelines has significantly improved professionalism and operational efficiency, particularly in the initiation, implementation and supervision of ICT projects.

These efforts have earned Tanzania international recognition for progress in e-government development.

chievements include the United Nations Public Service Innovation Award 2024 for the e-Mrejesho system, the World Summit on the Information Society (WSIS) 2025 Award in the e-Government category for e-Mrejesho Version 2 and recognition in the World Bank's GovTech Maturity Index (GTMI) 2025.

Tanzania has been ranked in Group A – Extensive GovTech Maturity in 2025, marking its second recognition by the World Bank after being ranked in 2022 among the top-performing countries globally and second in Africa.

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